2021 COVID Impact Report: One Year Later

As a PROVIDER...

**Food & Nutrition Services**
Providing nutritionally appropriate food to meet the complex health conditions of our most vulnerable populations.

**Free Grocery Distribution**
In partnership with Second Harvest of Silicon Valley, distributed 121,966 pounds of fresh produce (68% increase) at Tropicana Shopping Center in East San Jose to 2,012 households (78% increase).

**Meals on Wheels**
From March 2020 to March 2021, served 1,228 clients and 360,764 meals, more than doubling our clients and increasing meals by over 600% at our peak!

Provided meals to 486 unhoused residents in partnership with the City of San Jose and DoorDash.
Onboarded 119 new Meals on Wheels volunteer delivery drivers.

**Volunteers**
Onboarded 315 new volunteers, an 18% increase from previous year.

**Friends of Meals on Wheels**
2,346 friendly phone calls to homebound seniors, surpassing the annual goal by 217%.

Transitioned senior socialization program to all virtual with new activities including Zoom Bingo, a “Friends” Facebook group, and longer phone calls to help reduce loneliness and isolation.
As a PROVIDER...

Community Health Promotion
Health education staff pivoted to support Food & Nutrition Services and our Meals on Wheels program.

HIV/AIDS Services

15,118 hours of service provided to 689 HIV+ clients — half of all people living with HIV in Santa Clara County.

- 94% remained virally suppressed
- 83% obtained medical care
- 75% maintained drug enrollment

- Pivoted twice monthly grocery pickup at The Jerry Larson FOODBasket to home deliveries and gift cards to protect clients and staff.

- The Jerry Larson FOODBasket served 394 HIV/AIDS Services clients — 1,077 grocery deliveries, 2,174 grocery pickups at FOODBasket.
- Added essential items of toilet paper, paper towels, masks, hand sanitizer and laundry detergent in addition to food for clients.

Transitioned all in-person health education classes to virtual, offering seven online classes with 42 sessions totaling 96 hours.

Housing Services

767 clients received case management support to secure housing and prevent evictions.

More than 3,100 housing subsidy checks were processed to help clients remain housed.

219 families received housing services, including rental assistance and case management support.

- Clients accessing our mental health services increased by 150%.
- Transitioned traditional in-person services to virtual client meetings, curbside drop-offs, and socially distanced visits in the field.
The Health Trust Endowment
The Health Trust was formed from the sale of three non-profit hospitals, establishing an endowment designated to fund external community partners addressing medically-related community needs. Since then, we have served Silicon Valley as a nonprofit operating foundation, annually investing over $2M to nonprofit and public agencies that support the health and wellbeing of residents in Santa Clara and northern San Benito counties.

Grantmaking During COVID-19
In addition to our annual $2.2M grantmaking allocation, we increased grantmaking by $1M to support communities disproportionately impacted by COVID-19, focusing on East San Jose, northern San Benito County, and Black communities.

• COVID-19 Augmentation Fund Grantees:
  - Sí Se Puede! Collective
  - Roots Community Health Clinic, South Bay
  - Youth Alliance

At the onset of the pandemic, we pivoted our funding strategy to provide $723K in General Operating Support to 11 local partners resulting in services for 78,000+ residents.

• COVID-19 Relief Fund Grantees:
  - Community Food Bank, San Benito County
  - Community Health Partnership
  - Community Seva, Inc.
  - Fresh Approach
  - Loaves & Fishes Family Kitchen
  - Sacred Heart Community Service
  - SOMOS Mayfair
  - Valley Verde
  - Veggielution
  - West Valley Community Services
  - Youth Alliance
As an ADVOCATE…

Advocated for equitable vaccine distribution through Santa Clara County Vaccine Workgroup.

Advocated specifically for communities disproportionately impacted by the COVID-19 pandemic and its economic fallout, including low-income seniors and communities of color.

Co-sponsored state legislation to lower the cost of insulin for people with diabetes, a condition leading to increased illness and death due to COVID-19.

46% of Santa Clara County adults are estimated to have prediabetes or undiagnosed diabetes.

Supported the Health and Racial Equity Task Force in developing and advocating for 30 race and equity-based recommendations for COVID-19 response at the City of San José and the County of Santa Clara.

Advocated for increased access to nutritious food for homebound seniors, adults with disabilities, and homeless individuals facing increased risk for COVID-19.