

# 2021 COVID Impact Report: One Year Later

## As a PROVIDER...



### *Food & Nutrition Services*

**Providing nutritionally appropriate** food to meet the complex health conditions of our most vulnerable populations.



### *Volunteers*

**Onboarded  
315 new  
volunteers,**

an 18% increase from  
previous year.



### *Free Grocery Distribution*

In partnership with Second Harvest of Silicon Valley, **distributed 121,966 pounds of fresh produce** (68% increase) at Tropicana Shopping Center in East San Jose to 2,012 households (78% increase).

### *Meals on Wheels*

From March 2020 to March 2021, **served 1,228 clients and 360,764 meals**, more than doubling our clients and increasing meals by over 600% at our peak!



### **Provided meals to 486 unhoused residents**

in partnership with the City of San Jose and DoorDash.

**Onboarded 119 new Meals on Wheels  
volunteer delivery drivers.**



### *Friends of Meals on Wheels*

**2,346 friendly phone calls to homebound seniors**, surpassing the annual goal by 217%.

Transitioned senior socialization program to all virtual with new activities including Zoom Bingo, a "Friends" Facebook group, and longer phone calls **to help reduce loneliness and isolation.**



### Community Health Promotion Health education staff pivoted

to support Food & Nutrition Services and our Meals on Wheels program.



### Transitioned all in-person health education classes to virtual,

offering seven online classes with 42 sessions totaling 96 hours.

### HIV/AIDS Services



**15,118** hours of service provided to **689 HIV+** clients — half of all people living with HIV in Santa Clara County.

**94%** remained virally suppressed

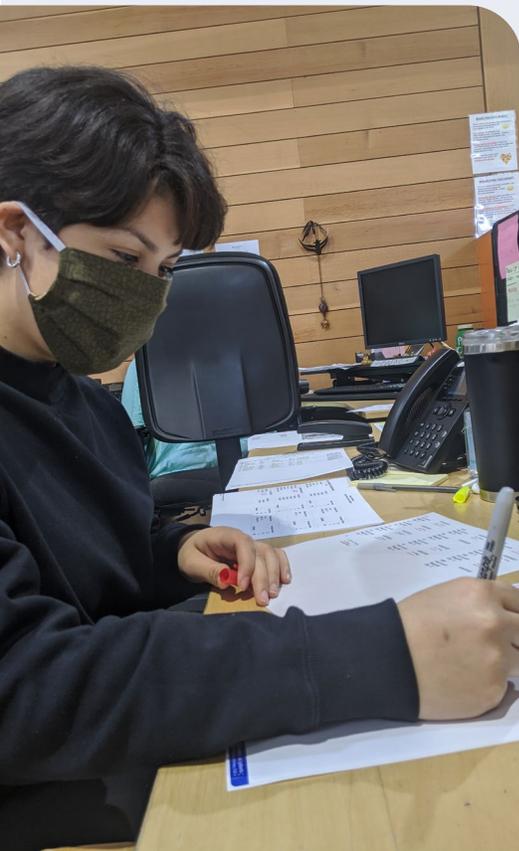
**83%** obtained medical care

**75%** maintained drug enrollment

- Pivoted twice monthly grocery pickup at The Jerry Larson FOODBasket to home deliveries and gift cards to protect clients and staff.



- The Jerry Larson FOODBasket served 394 HIV/AIDS Services clients — 1,077 grocery deliveries, 2,174 grocery pickups at FOODBasket.
- Added essential items of toilet paper, paper towels, masks, hand sanitizer and laundry detergent in addition to food for clients.



### Housing Services

**767 clients received case management support** to secure housing and prevent evictions.

**More than 3,100 housing subsidy checks were processed** to help clients remain housed.

**219 families received housing services,** including rental assistance and case management support.

- Clients accessing our mental health services increased by 150%.
- Transitioned traditional in-person services to virtual client meetings, curbside drop-offs, and socially distanced visits in the field.





### *The Health Trust Endowment*

The Health Trust was formed from the sale of three non-profit hospitals, **establishing an endowment designated to fund external community partners addressing medically-related community needs.** Since then, we have served Silicon Valley as a nonprofit operating foundation, annually investing over **\$2M to nonprofit and public agencies that support the health and wellbeing of residents** in Santa Clara and northern San Benito counties.

### *Grantmaking During COVID-19*

In addition to our annual \$2.2M grantmaking allocation, **we increased grantmaking by \$1M** to support communities disproportionately impacted by COVID-19, focusing on East San Jose, northern San Benito County, and Black communities.

• **COVID-19 Augmentation Fund Grantees:**

- Sí Se Puede! Collective
- Roots Community Health Clinic, South Bay
- Youth Alliance



At the onset of the pandemic, we pivoted our funding strategy to provide **\$723K in General Operating Support** to 11 local partners resulting in services for 78,000+ residents.

• **COVID-19 Relief Fund Grantees:**

- Community Food Bank, San Benito County
- Community Health Partnership
- Community Seva, Inc.
- Fresh Approach
- Loaves & Fishes Family Kitchen
- Sacred Heart Community Service
- SOMOS Mayfair
- Valley Verde
- Veggielution
- West Valley Community Services
- Youth Alliance

# As an ADVOCATE...



**Advocated for equitable vaccine distribution** through Santa Clara County Vaccine Workgroup.



**Advocated specifically for communities disproportionately impacted by the COVID-19 pandemic** and its economic fallout, including low-income seniors and communities of color.



**Co-sponsored state legislation to lower the cost of insulin** for people with diabetes, a condition leading to increased illness and death due to COVID-19.

**46% of Santa Clara County adults are estimated to have prediabetes or undiagnosed diabetes.**



Supported the Health and Racial Equity Task Force in **developing and advocating for 30 race and equity-based recommendations for COVID-19 response** at the City of San José and the County of Santa Clara.



**Advocated for increased access to nutritious food**

for homebound seniors, adults with disabilities, and homeless individuals facing increased risk for COVID-19.

